



Customer Service Week Hidden Phrase

Sorting through lots of information to find the root cause of a problem is an important part of the service job. To complete the following puzzle, you will need to sort through seemingly unrelated letters to find a hidden phrase.

As you search, cross out each of the following words to reveal the hidden phrase. We've started you off by crossing out the first word on the list.

W	O	N	D	E	R	F	U	L	S	N	R	A	E	L
G	D	N	E	R	T	Y	T	U	D	A	E	T	R	F
N	R	E	A	C	T	Y	S	Y	L	C	U	R	I	I
I	C	G	P	A	E	K	D	M	I	A	R	I	S	T
N	W	O	O	C	V	C	I	G	K	P	T	E	K	L
E	E	O	H	I	I	U	D	U	E	A	L	D	S	K
T	T	D	S	G	T	L	N	E	S	B	C	G	G	R
S	T	S	S	E	C	O	A	S	E	L	A	O	L	O
I	O	C	I	T	A	N	C	S	Y	E	T	D	A	W
L	X	A	M	A	G	X	E	L	C	O	O	Z	D	R
A	E	R	P	R	L	A	I	V	L	S	I	G	H	O
C	R	E	L	T	Y	P	M	S	E	I	B	I	Z	N
T	O	E	Y	S	P	R	W	E	K	R	H	E	R	O
I	A	E	L	A	N	O	T	S	C	N	O	R	I	H
O	T	P	H	A	H	H	S	I	L	B	A	T	S	E
N	S	U	E	S	X	S	A	T	I	S	F	I	E	D

~~ACTION~~

ACTIVE
BIZ
CANDIDS
CAPABLE
CARE
CAT
DOG
DUTY
ESTABLISH
FIT
GAME

GLAD
GOODS
GUESS
HAPPILY
HER
HONOR
IRON
LEARNS
LIKES
LISTENING
LUCKY
MY

NEVER
OATS
OX
REACT
RELAX
RISKS
SATISFIED
SHOP
SHOWS
SIGH
SIMPLY
SKI

STRATEGIC
TREND
TRIED
TRUE
TRY
UP
WET
WONDERFUL
WORK
ZOO