

# Customer Service Week Hidden Phrase

Sorting through lots of information to find the root cause of a problem is an important part of the service job. To complete the following puzzle, you will need to sort through seemingly unrelated letters to find a hidden phrase.

As you search, cross out each of the following words to reveal the hidden phrase. We've started you off by crossing out the first word on the list.

C	U	S	T	O	M	E	R	R	E	H	T	I	E	N
I	A	N	Y	L	O	N	A	T	U	R	A	L	D	O
G	O	O	D	T	L	S	R	A	E	P	R	T	A	I
E	R	A	B	E	A	U	T	I	F	U	L	D	C	T
T	A	C	K	M	R	E	G	N	A	R	O	A	R	A
A	D	A	I	B	E	N	A	M	E	D	C	F	A	X
R	A	B	D	O	C	H	E	C	K	M	A	T	E	A
T	R	E	N	D	A	T	X	A	I	E	T	E	O	L
S	C	A	R	Y	R	O	D	D	T	X	I	R	L	E
S	N	C	E	O	B	E	A	I	I	H	O	N	O	R
N	G	H	V	E	T	L	S	T	R	A	N	D	T	A
R	U	F	O	L	G	R	S	S	E	L	E	A	I	D
A	E	H	A	R	R	O	O	M	V	E	B	B	I	I
E	S	S	E	N	T	I	A	L	E	X	T	R	A	S
L	S	C	G	E	N	E	R	A	L	I	Z	E	E	H

~~ADDRESS~~  
AFTER  
AID  
ARCADE  
BEACH  
BEAUTIFUL  
CHECKMATE  
CUSTOMER  
EBB  
EMBODY  
ESSENTIAL  
EXHALE

EXTRA  
FAX  
GENERALIZE  
GLAD  
GOOD  
GUESS  
HAT  
HONOR  
LEARNS  
LOCATION  
LOT  
MOLAR

NAMED  
NATURAL  
NEITHER  
NYLON  
ORANGE  
OVER  
PEARS  
RACER  
RADAR  
RADISH  
RELAXATION  
ROAR

ROOM  
SALTED  
SCARY  
SHOEBOX  
SITE  
STRAND  
STRATEGIC  
TACK  
TIRE  
TREND  
TROLL  
UNDERNEATH

HIDDEN PHRASE: \_\_\_\_\_