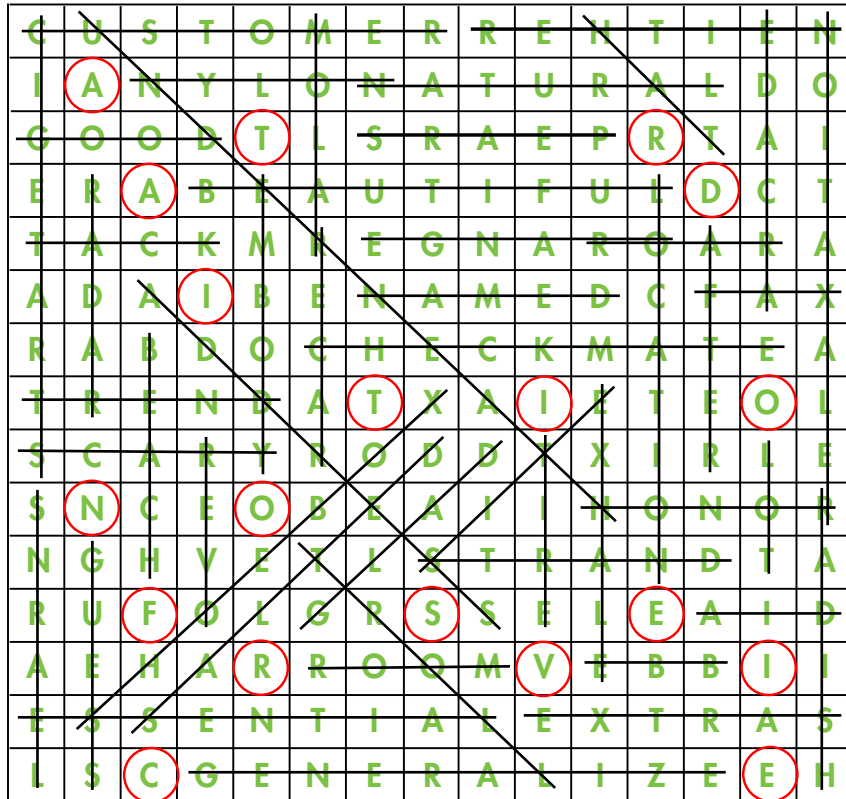


Customer Service Week Hidden Phrase

Sorting through lots of information to find the root cause of a problem is an important part of the service job. To complete the following puzzle, you will need to sort through seemingly unrelated letters to find a hidden phrase.

As you search, cross out each of the following words to reveal the hidden phrase. We've started you off by crossing out the first word on the list.



- | | | | |
|--------------------|------------|------------|------------|
| ADDRESS | EXTRA | NAMED | ROOM |
| AFTER | FAX | NATURAL | SALTED |
| AID | GENERALIZE | NEITHER | SCARY |
| ARCADE | GLAD | NYLON | SHOEBOX |
| BEACH | GOOD | ORANGE | SITE |
| BEAUTIFUL | GUESS | OVER | STRAND |
| CHECKMATE | HAT | PEARS | STRATEGIC |
| CUSTOMER | HONOR | RACER | TACK |
| EBB | LEARNS | RADAR | TIRE |
| EMBODY | LOCATION | RADISH | TREND |
| ESSENTIAL | LOT | RELAXATION | TROLL |
| EXHALE | MOLAR | ROAR | UNDERNEATH |

HIDDEN PHRASE: A TRADITION OF SERVICE