



customer service week 2011™
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Customer Service Week Directions Daze

Giving and following directions are important parts of the service job. And to complete the following puzzle you will need to follow directions very carefully.

Your objective is to change the words "Customer Service Week" into a new word. But you'll have to work carefully, it's tricky.

We've started you off by completing the first step in the instructions. Good luck!

1. Print the words Customer Service Week, without spaces between the words. CUSTOMERSERVICEWEEK
2. Remove all of the vowels except E. _____
3. Replace any double letters with B. _____
4. Remove both Rs. _____
5. Switch the position of the last E and K. _____
6. Replace the 8th consonant with A. _____
7. Remove the first five consonants, but skip C. _____
8. Place an L between all double letters. _____
9. Remove the second repeated consonant. _____
10. Switch the position of letters five and seven. _____
11. Replace the W with R. _____
12. Add a T between the last two vowels. _____

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