














customer service week 2011™
REFRESH • RECHARGE • RECONNECT

Customer Service Week Lost Patient Challenge Solution

 1	0	1	5	2	5		9
6	3	5	6	3	8	2	
2	7	3		1	4	3	5
9	5	4	8	6	6	1	
	5	6	3	2	1	7	
3	1	5	6		5	2	1
8	3	9	3	8	4	3	
7	4		2	7	6	5	9
6	9	1	5	3	2	1	
	3	4	8	2	8		4
							

www.CSWeek.com

A division of the Customer Service Group

712 Main Street — Suite 187B, Boonton, NJ 07005 • 973-265-2300 • info@CSWeek.com